



# CITY OF EUGENE PARKS AND OPEN SPACE DIVISION

## ANNUAL SURVEY RESULTS AND YEAR OVER YEAR COMPARISON

September 2023



## INTRODUCTION AND METHODOLOGY

Between June 28 and July 27, 2023, Turell Group surveyed residents of the City of Eugene on behalf of the Parks and Open Space Division. A Parks and Open Space levy was approved by voters in May 2023, which necessitated small language changes from surveys conducted in previous years that referenced the 2018 levy. The survey was designed to understand Eugene residents' enjoyment of parks, and how park maintenance funded by the levy is affecting perceptions, use of, and attitudes about parks and open spaces. Of the 1,172 respondents, 1,168 responded to the English version of the survey, and 4 were submitted through the Spanish-language version.

### RESEARCH METHODOLOGY

Turell Group conducted an online survey, available in both English and Spanish, of users of Eugene parks and natural areas. The survey was promoted in City of Eugene printed and emailed newsletters and in City of Eugene social media. The survey took an average of 11 minutes to complete.

Participants could elect to participate in a drawing for an item of their choice from the Parks and Open Space online store (up to \$40 value). The drawing was completed by Turell Group and was awarded by the Parks and Open Space Division.

All survey questions were analyzed for correlation with frequency of park usage, age, gender, area of residence, language chosen to complete the survey, and if children reside in the home.

In 2021, around 600 survey responses were disqualified because the responses were believed to be generated by a computer ("bot") or were duplicate to get more entries into the drawing, which was for a VISA card. In 2022 and 2023, with this different incentive, no responses were identified as being suspicious and needed to be disqualified.

To reduce any effects of participants' unintentional preference for the first option listed, options for multiple choice questions were presented in a random order, and Likert scale questions were flipped (low-to-high, then high-to-low) each time the question was presented to a new participant.

### LIMITATIONS

Any sampling of opinions or attitudes is subject to a margin of error. The margin of sampling error represents the difference between the sample and the entire population. For this study, the sampling error is +/- 2% at a 95% confidence interval. This means there is a 95% probability that the sample taken for this study falls within this margin of error if all users of Eugene parks were able to be surveyed. Due to rounding, some percentages do not add up to 100% and, in the survey responses provided in the Appendix, results may add up to 99% or 101%.

Participants were self-selected and may not be a representative sample of Eugene residents or Eugene voters. Generalizing these results to the Eugene public without adjustments may yield inaccurate results.

### TURELL GROUP

Turell Group is a full-service marketing and communications agency in Eugene, Oregon, that offers independent research as a service. The agency staff have been providing unbiased services for more than two decades. The agency is non-partisan, independent, and specializes in supporting organizations located within Oregon.

## SUMMARY

In the summer of 2023, Eugene residents were surveyed to understand how they view their parks and the improvements made possible through the Parks and Open Space levy. Of the 1,172 respondents, 1,169 responded to the English version of the survey, and 4 were submitted through the Spanish version.

### IMPORTANCE OF PARKS

Eugene parks are very important to survey respondents' quality of life, with 89% of survey respondents expressing that parks are extremely (63%) or very (27%) important. This finding is effectively identical to the 2020 and 2022 results.

**90%**

*indicate parks are extremely or very important to their quality of life*

### FREQUENCY AND USE

Most respondents (81%) visit parks at least weekly, and nearly all (88%) visit parks at least monthly. This use is an increase over the 2022 data where 75% of respondents were at parks at least weekly. They are predominantly in the parks enjoying nature (79%) and using paved paths (69%).

**81%**

*are at parks at least weekly*

The frequency with which people use parks is directly correlated with their sense of how clean, well-maintained, and safe parks are, and how much they value parks and support paying for the associated costs. In other words, the more often people visit the parks, the more they value them.

People who use parks at least weekly are significantly more likely to be exercising, using unpaved paths, and walking their dog than those who are at parks less frequently. Those who visit parks 5-10 times per year are significantly more likely to attend events than any group, with 40% of this group selecting this reason for being at a park.

Those who go to parks least frequently (monthly or less frequently) are most likely to indicate their reasons for not going is concern about their personal safety and people camping.

While most respondents indicate that they visit parks near where they live. 72% of all respondents use parks in Southeast Eugene and 70% at parks in City Central.

### SAFETY, CLEANLINESS, AND MAINTENANCE

Survey respondents' evaluation of Eugene parks for safety, cleanliness, and maintenance is significantly more positive in 2023 than in 2022. A positive sentiment is determined by combining responses that selected parks are extremely or very clean, safe, or well-maintained.

**Clean:** 53% positively described parks as extremely (6%) or very (47%) clean. An increase of 9% over 2022.

**Safe:** 43% feel parks are extremely (6%) or very (37%) safe. An increase of 5%.

**Well-Maintained:** 61% indicated parks are extremely (10%) or very (51%) well-maintained. An increase of 11%.

**53%**

*feel parks are extremely or very clean*

**43%**

*feel parks are extremely or very safe*

**61%**

*indicate parks are extremely or very well-maintained*

## RESTROOMS

For more than half of respondents (54%), restrooms have no effect on the decision to visit a park. This is an increase from 50% in 2022. A fifth (20%) indicated they will not go to a park if the restroom feels unsafe. A restroom being at a park is a determining factor for 15%, and 15% will only go to a park where the restroom is clean. Residents of Bethel/Danebo are most affected by restroom availability, safety, and cleanliness (67%) and people who live with children under the age of 18 (64%).

**54%**

*do not base their decision to go to a park on restroom availability, cleanliness, or perceived safety*

## REPORTING CONCERNS

About a third (30%) of respondents have reported a park safety or maintenance concern. The survey instructed respondents that concerns can be submitted through the Park Watch page on the City's website. Of those who have reported a concern, most people indicated it was addressed (43%), or they were not sure (38%). A small percent (19%) indicated it was not handled promptly.

## CAMPING

Most respondents see people camping along natural areas or along waterways (81%), and an average of 30% indicated they see camping in their neighborhood. Of note, 8% fewer people reported seeing camping in larger, community parks than in 2022. Those who live in City Central are significantly more likely to report camping in their neighborhood parks, (61%) up slightly from 2022 (59%).

**81%**

*see camping along natural areas or waterways*

People shared concerns about trash and human waste around campsites or abandoned campsites, and concerns related to evidence of drug use, including needles.

When asked what they wish to be improved in parks, most selected less camping (57%). Restrooms was a distant second (33%). Camping is a major issue for many users of Eugene's parks.

**69%**

*strongly or somewhat approve of how parks and open spaces are operated*

## PERCEPTIONS AND SATISFACTION

About two-thirds (69%) of respondents strongly or somewhat approve of how parks and open spaces are currently maintained for clean, safe, and well-operating parks. This is an increase of 6% over 2022.

When asked what they enjoy about Eugene's parks, people mentioned specific parks and open spaces, as well as the trails and paths, being in nature, being able to walk or hike, and being among the trees.

## PARKS FUNDING AND LEVY CHANGES

Funding parks is extremely or very important to nearly all (83%) respondents. For most (78%), the services made possible by the parks levy are completely or mostly worth the additional expense.

This is an increase of 8% from last year's 70%.

**78%**

*feel services funded by the parks levy are completely or mostly worth the expense*

**83%**

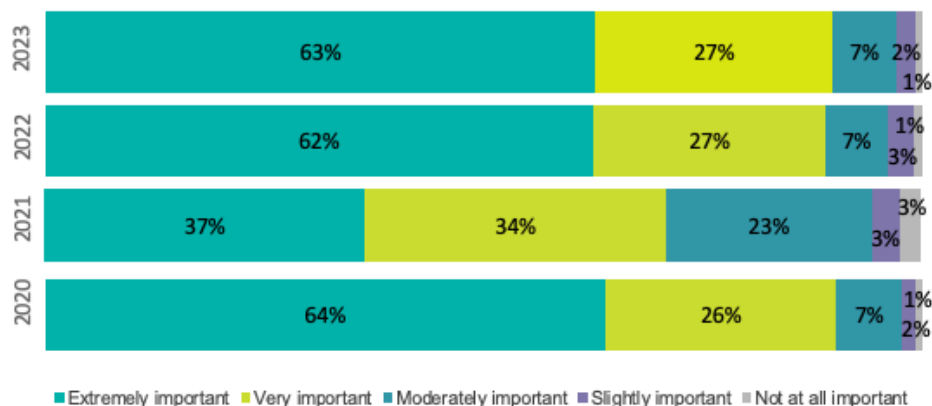
*indicate funding parks is extremely or very important*

Respondents' top three operating priorities for parks are ongoing park maintenance, cleaning up homeless encampments in public parks, and maintaining hiking and biking trails. The first two have been the top two priorities in all four annual surveys.

## KEY FINDINGS

### IMPORTANCE OF PARKS

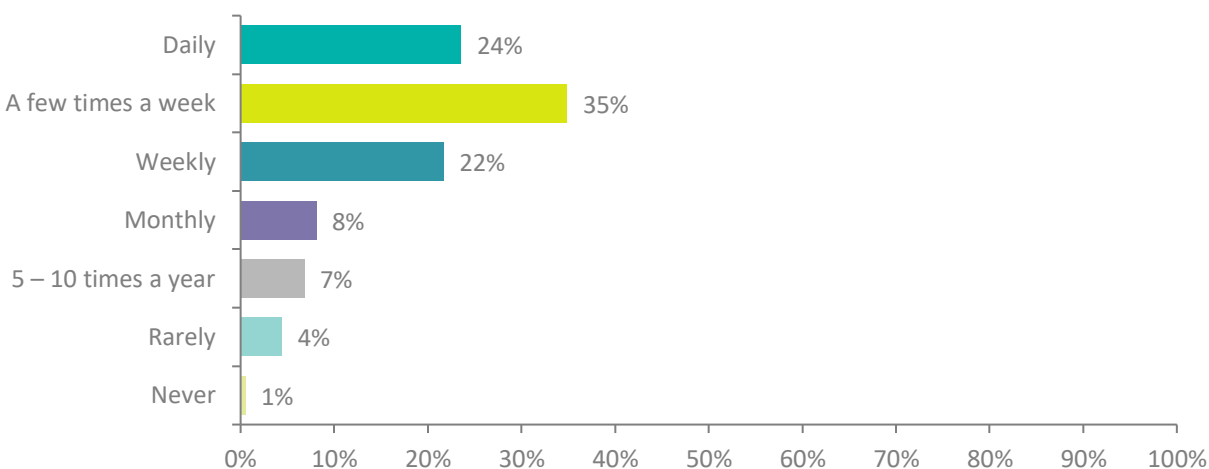
Parks are very important to nearly all survey respondents, with 90% indicating parks are extremely (63%) or very important (27%) to their quality of life. This data point has been consistent in the 2020 and 2022 surveys.



### USE OF PARKS

#### FREQUENCY

Most respondents (75%) visit parks at least weekly, and nearly all (87%) visit parks at least monthly. The responses to this 2022 survey are similar to the 2020 and 2021 surveys, with slightly more daily users than either year. Spanish-language respondents are at parks with a similar frequency.



#### Frequency and Parks Importance

The frequency with which people are in a Eugene park directly correlates with the importance and approval of parks – the more people are in parks the more highly they approve of, value, and support parks. Of those who are in parks daily, 88% indicate parks are extremely important to them, while they are extremely important for 67% of those at parks a few times a week, 55% of those in a park weekly, 41% of those in a park monthly, 34% of those in a park 5-10 times a year, and 15% of those who are rarely in park.

## Frequency and Area of Residence

This year, the response “A few times a week” was added as an option for how frequently participants visit a park in Eugene.

The area of residence shows some interesting, statistically significant differences in survey respondents. City Central residents are significantly more likely to be at Eugene parks daily or a few times a week (73%) than any other area. This year’s survey has Bethel/Danebo residents in parks more frequently than in past years.

Percentage of those indicating they visit parks daily or a few times a week, by area of residence:

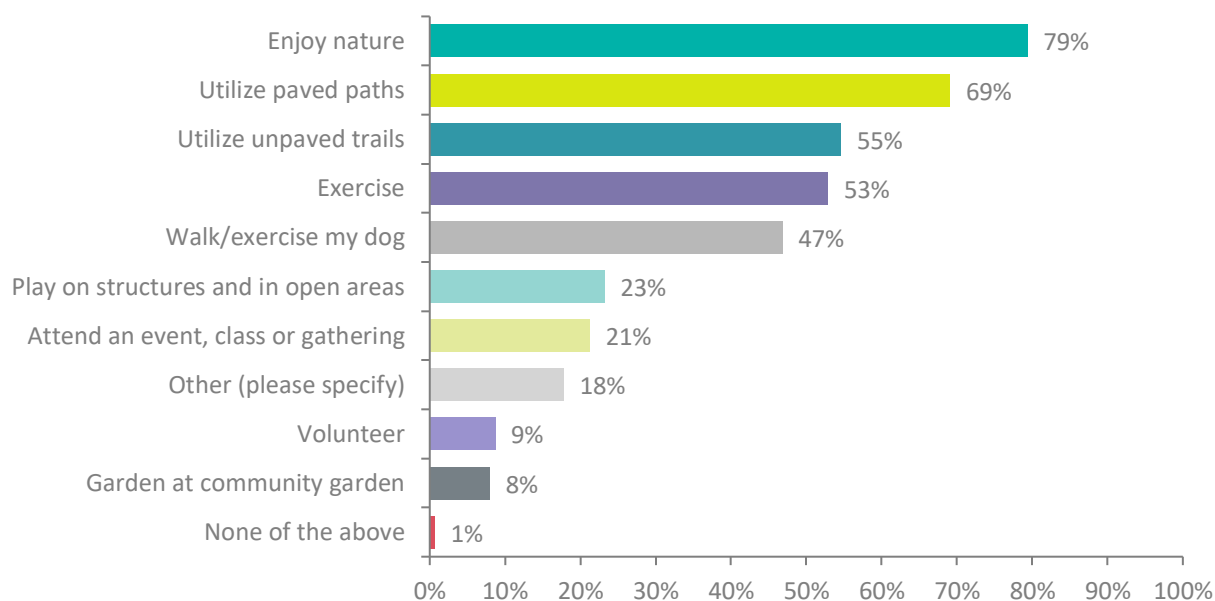
- City Central 73%
- Southeast Eugene 67%
- Bethel/Danebo 56%
- Southwest Eugene 55%
- River Road/Santa Clara 52%
- Willakenzie/Northeast Eugene 49%

## LOCATION

Most people (85%-97%) use parks that are in the area in which they live. When people travel to a park, they primarily visit parks in the City Central area (67%) and Southeast Eugene (59%). The area the fewest people travel to a park is the Bethel/Danebo area (22%).

## ACTIVITIES AT PARKS

Enjoying nature and using the miles of paved paths are by far the most common activities that people participate in at Eugene parks.



For “other,” responses included activities that involved exercise (cycling, mountain biking, pickle ball, disc golf, swimming, pétanque), enjoying nature, gathering with friends, enjoying picnics, playing, and commuting on bike paths.



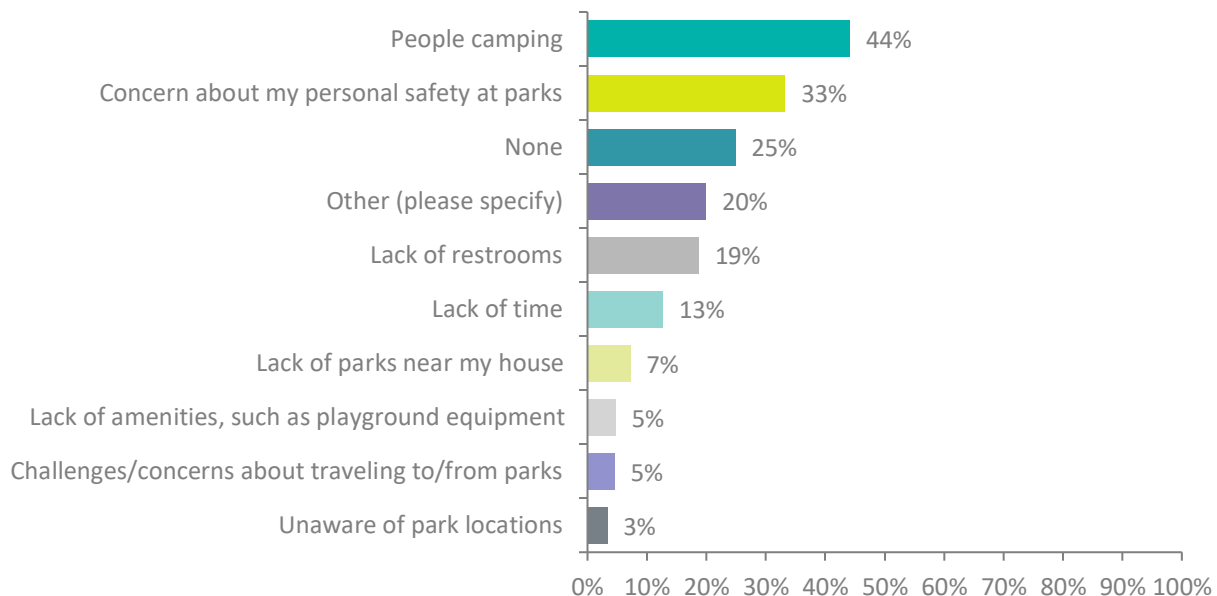
## ENJOYMENT OF PARKS

We asked participants to describe an aspect of Eugene parks that they particularly enjoy. Participants described both specific locations and general sentiments about the value of parks and open spaces for their quality of life, including nature, trails and paths, and trees. All responses are provided to Parks and Open Space.

*“Solitude & silence.  
Rigorous hiking trails.  
Plant & animal wildlife.  
Clean air.  
Beautiful views.”*

## REASONS FOR NOT GOING TO PARKS

People camping in parks was the most commonly cited reason that people don't use parks. Those who selected “other” wrote more details about options they selected, as well as items such as vehicle safety while using the park, and the speed of electric bicycles and scooters.



### Reasons by Area

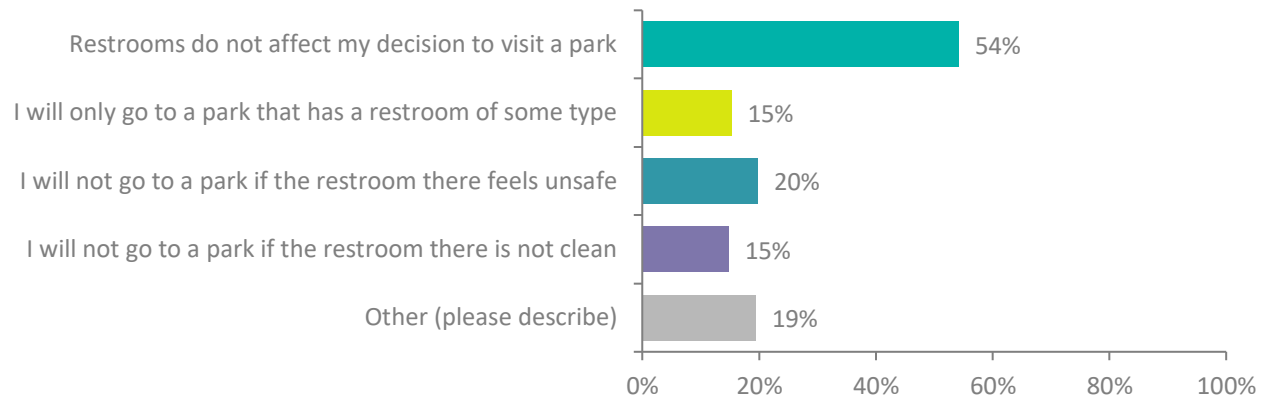
The following differences by area are statistically significant reasons for not going to parks.

- Bethel/Danebo residents are more concerned about their personal safety (46%, down from 52% in 2022), lack of restrooms (31%), believe parks lack amenities such as playgrounds (7%, down from 16% in 2022), and a lack of parks near their house (11%).
- River Road/Santa Clara residents indicated there is a lack of parks near their house (16%).
- Southeast Eugene residents are more likely to report they have no concerns (33%) and report less concern about:
  - Personal safety at parks (25%),
  - People camping (37%),
  - A lack of parks near their house (2%) or report they have no concerns (33%).
- Willakenzie/Northeast Eugene residents are concerned about their personal safety (44%),

## RESTROOMS

For more than half of respondents, restrooms are not a deciding factor (54%) for which park to go to, or to go to a park at all. For those who indicated restrooms do affect their decision, the feeling of the restroom being unsafe is the most important consideration.

*“I appreciate a clean restroom, but it doesn't impact my choice to visit.”*



Respondents who wrote in comments shared feedback about when a restroom may be more necessary than other times, including children needing restrooms, how long they are at a park, or if it is at a trailhead or a neighborhood park.

### Area of Residence

Restrooms affect Bethel/Danebo area residents' decision to go to parks more than those in any other area, with 57% selecting one or more concerns about restrooms. These residents fairly evenly selected these options given in the survey: not going to a park where restrooms feel unsafe (30%), not going to a park that doesn't have a restroom (27%), and not going to a park where a restroom feels unclean (24%).

Residents of City Central are least affected by bathrooms, with 60% indicating restrooms are not a factor in their decision to visit a park.

### Age and Children

Write-ins from people with children and those who are elderly or accompany elderly to the parks feel more acutely the need for restrooms. However, differences in responses when analyzed by age of respondent do not show significant differences.

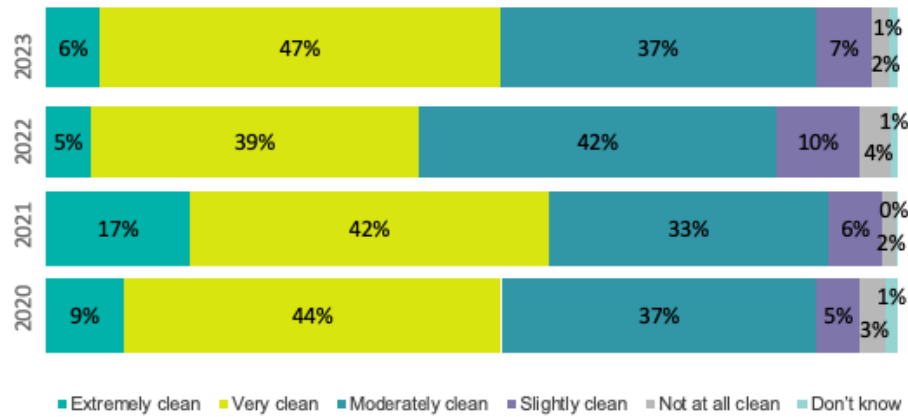
Those without children were significantly more likely to respond that restrooms do not affect their decision to visit a park (57% no children vs. 46% with children). For those with children, the safety of the restroom is the most significant factor (26%) followed by needing a restroom of some type (16%) and needing the restroom to be clean (14%).



## PERCEPTIONS OF PARKS

### PARK CLEANLINESS

With 53% of respondents indicating parks are extremely (6%) or very clean (47%), that's a 9% increase in positive sentiment over the 2022 survey.



### Frequency

How often someone is in a park affects their perception of the park's cleanliness. Those who are in parks most frequently describe parks as cleaner than those who are in parks less frequently.

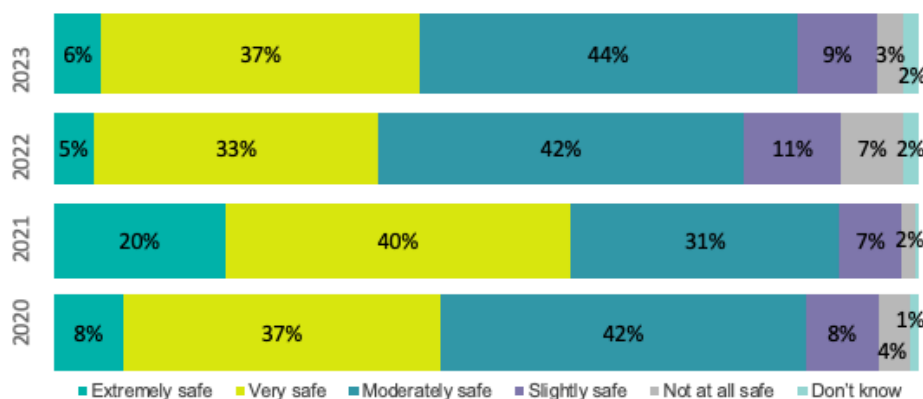
	Extremely or Very Clean	Moderately Clean	Slightly Clean or Not at all Clean	Don't Know
Daily	56%	36%	6%	1%
A few times a week	56%	36%	7%	1%
Weekly	57%	34%	9%	0%
Monthly	49%	41%	10%	0%
5 - 10 times a year	43%	47%	9%	1%
Rarely	25%	48%	21%	6%
Never	17%	33%	33%	17%

### Area of Residence

The area in which someone lives also correlates with their perception of cleanliness. Those in Southeast Eugene (63%) are most likely to describe Eugene parks as extremely or very clean, while those in Bethel/Danebo (38%) are least likely.

## PARK SAFETY

Respondents' sense of safety is mostly described as moderate (44%), while a nearly equal amount (43%) described their sense of safety as extremely (6%) or very safe (37%). This is a 5% increase in positive sentiment from 2022.



### Frequency, Area, Gender, Children in the Home, Age

- Although those who are at parks daily or a few times a week did indicate they feel extremely (9%) or very safe (40%) at higher levels than those who are at parks less frequently, even this demographic strongly report a sense of only feeling moderately safe (43%).
- When compared by geographic area, those in Southeast Eugene have the strongest sense of safety with 54% choosing extremely or very safe, while those in Bethel/Danebo have the weakest sense of safety with only 24% selecting these positive sentiments.
- Different gender identities similarly reported feeling extremely or very safe with those identifying as a man at 46%, those who identify as woman at 42%, and nonbinary people at 40%. Women and nonbinary people have higher sentiments of safety in this year's survey.
- Respondents without children in the home feel extremely or very safe (44%) at a higher rate than those with children (36%). Those with children have a higher sense of safety in this year's survey.
- When considering age, those who feel most safe are those 66 and older, with 44% indicating they feel very safe.

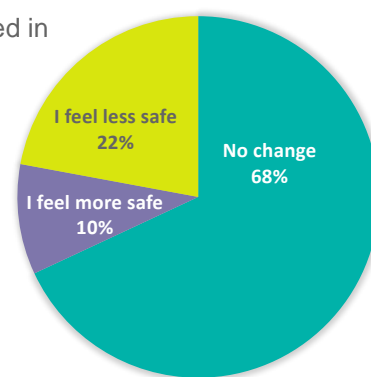
### How to Increase Feelings of Safety

Respondents were asked what changes would increase their sense of safety. Nearly half of respondents described needing to address camping, to increase presence of authorities in parks (ambassadors, patrols, police) and to address evidence of drug use. Only 15% discussed lighting issues.

### Sense of Safety Changes from Last Year

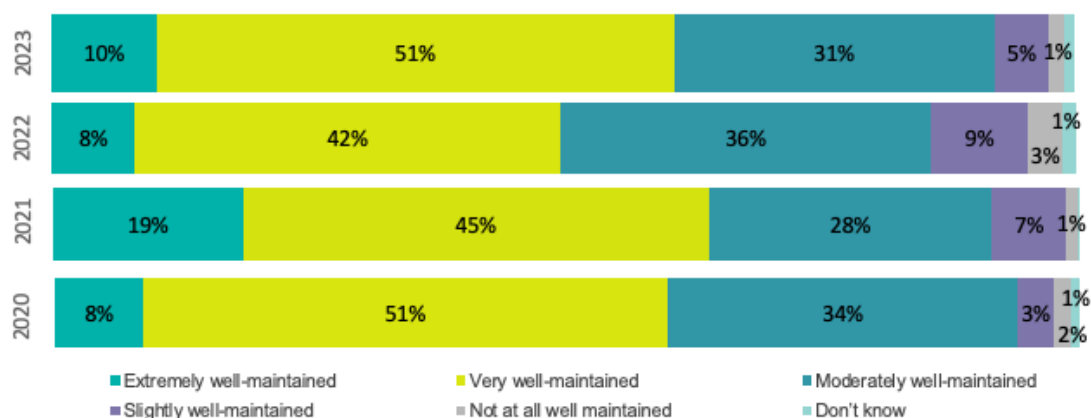
Over half (68%) of respondents indicated their sense of safety has not changed in the past year. A fifth (22%) feel less safe, and only 10% indicated they feel safer.

Camping played a predominant role for all groups. For those whose sense of safety has not changed, 58% indicated seeing campers in parks. Those who feel less safe attributed it to seeing people camping (83%) and those who feel safer attributed it to seeing fewer campers (80%). Those who feel less safe also attributed feeling less safe due to the behavior of people at parks (78%) and evidence of drug use (70%).



## PARK MAINTENANCE

About half of respondents indicated that parks are extremely (10%) or very well-maintained (51%), for a combined positive sentiment of 61%. This is an 11% increase in positive sentiment from 2022.



### Frequency

Just as with sentiments of cleanliness, those who are in parks most frequently described the maintenance of parks as better than those who are in parks less frequently. People who are in parks daily or several times each week are more likely to find them extremely (12%) or very well-maintained (52%).

### Area of Residence

People in Southeast Eugene are most likely to describe their parks as extremely (14%) or very well-maintained (57%), with the second most likely being River Road/Santa Clara. The lowest responses were from Bethel/Danebo residents and City Central.

- Southeast Eugene 71%
- River Road/Santa Clara 59%
- Southwest Eugene 57%
- Willakenzie/Northeast Eugene 57%
- Bethel/Danebo 52%
- City Central 51%

### Changes for Better Sense of Maintenance

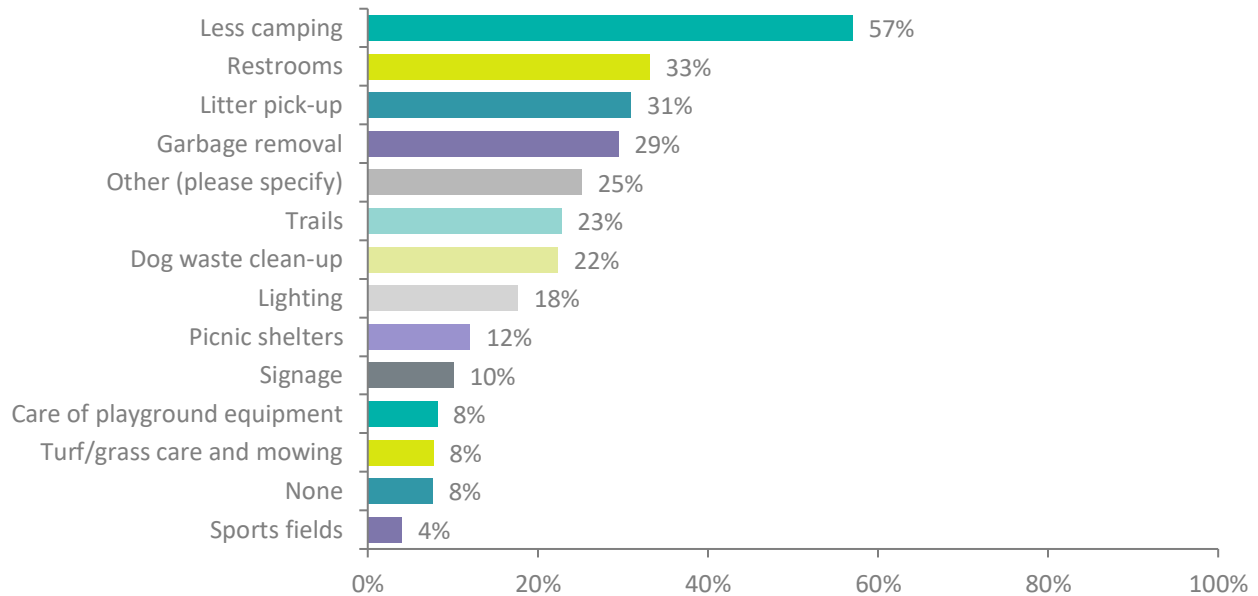
Participants were asked what would help them feel parks are better maintained. About 36% of responses described challenges with people camping in parks, about 17% discussed landscape maintenance, and about 14% shared thoughts about restrooms.

## REPORTING CONCERNS

About a third (30%) of respondents indicated they have reported concerns about safety or maintenance. Of these, 43% indicated their concern was handled promptly, an increase from 38% in 2022. While 19% said it was not handled promptly, and 38% were not sure. A range of comments were shared, frequently describing the concern that they called about.

## DESIRED IMPROVEMENTS

Respondents were given a list of choices in an order that was randomized for each respondent asking which of the following, if any, they would like to see improved. The following is the frequency each was selected.



## CAMPING

Participants who reported that they see people camping, primarily see camping along natural areas or along waterways (81%). Those reporting seeing camping in larger, community parks decreased from 52% in 2022 to 44% in 2023. Those who reported seeing people camping in their neighborhood parks are most likely to live in City Central (61%) or visit parks daily (39%).

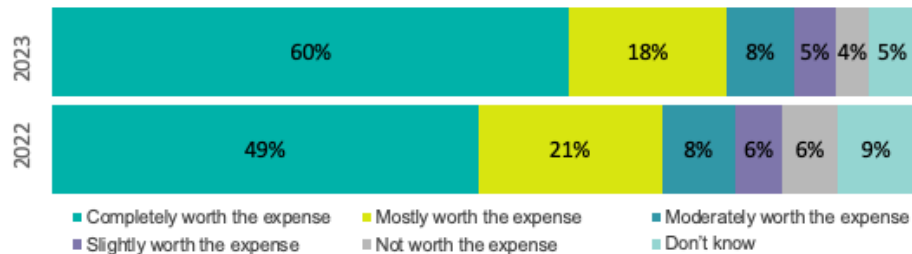
	2022	2023
• Natural areas or along waterways	81%	81%
• Larger, community park(s)	52%	44%
• Neighborhood park(s), not in my neighborhood	38%	37%
• My neighborhood park(s)	31%	30%
• Other (please describe)	11%	9%
• I do not see camping in parks	6%	7%

When asked if there is an aspect of people using public parks or open spaces to camp is of concern, 821 people offered their perspective. The most cited concerns were about trash (44%), drug use (28%), and sanitation (14%).

## FUNDING AND APPROVAL

### LEVY-FUNDED SERVICES

Most respondents feel the services funded by the parks levy are completely worth the expense (60%), an 11% increase over 2022 (49%). An additional 18% indicated the services are mostly worth the extra expense, creating a total positive sentiment of 78%.



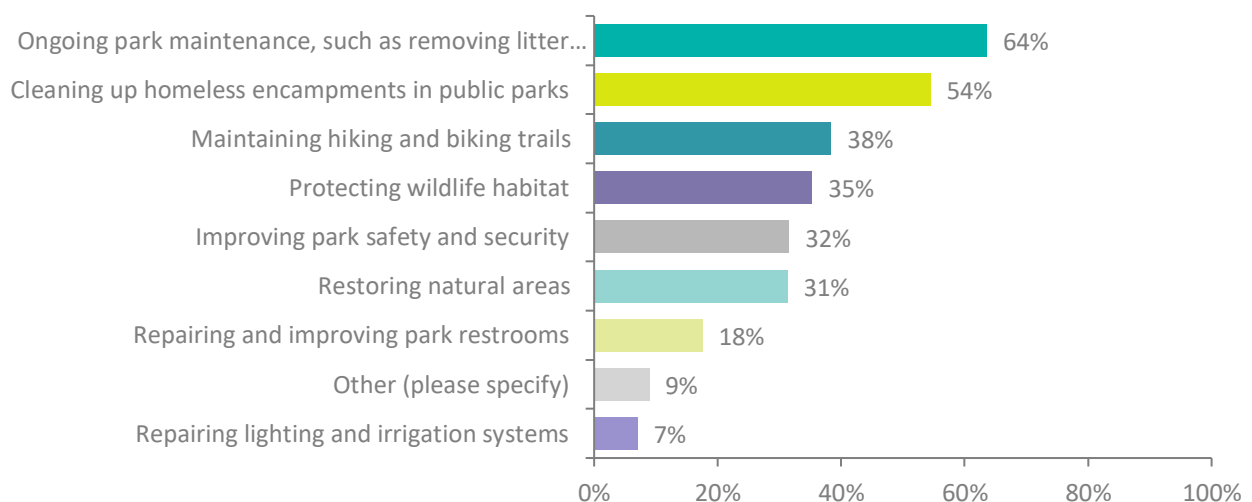
- Residents in the Bethel/Danebo area are less likely to indicate the changes are completely worth the expense (44%), an increase from 35% in 2022.
- Residents of Southeast Eugene are significantly more likely to indicate the services are completely worth the expense (72%).
- Those who are in a park daily are most likely to feel that the changes were completely worth the expense (57%).
- People who are older are more likely to indicate the changes were completely worth the expense (68%).

*"The parks are one of Eugene's best resources for outdoor activities. We need to keep them clean and updated so all can enjoy them."*

In response to being asked why they feel this way, responses included that parks and open spaces are important in a community (18%), the importance of maintaining the parks (14%), challenges with camping (13%), the need for safe parks (13%), the need to clean up parks after their use or abuse (12%), and the value of rule enforcement (8%).

### OPERATING PRIORITIES

Respondents were asked to select their top three operating priorities for existing parks. Ongoing park maintenance and cleaning up homeless encampments in public parks received the most support.



Looking at differences in operating priorities for area of residence, the following emerged.

- Residents of the Willakenzie/Northeast Eugene area are significantly more concerned about ongoing maintenance (73%) and cleaning up homeless encampments in public parks (63%).
- Southwest and Southeast Eugene have a greater interest than other areas in maintaining hiking and biking trails (45%).
- Bethel/Danebo residents were more concerned than other areas in protecting wildlife habitat (41%).

## IMPORTANCE OF FUNDING

For most respondents, funding public parks is extremely (48%) or very important (35%). Combining extremely and very important responses to reflect a positive sentiment, ranges from 76% to 87% for different areas of Eugene.

• City Central	87%
• Southeast Eugene	87%
• Southwest Eugene	82%
• Willakenzie/Northeast Eugene	80%
• Bethel/Danebo	76%
• River Road/Santa Clara	76%

## APPROVAL OF PARKS MANAGEMENT

Respondents strongly (28%) or somewhat approve (41%) of how parks and open spaces are currently maintained for clean, safe, and well-operating parks. This is an increase over 2022, in which 27% strongly and 36% somewhat approved of Parks and Open Space's performance.

- Approval is strongest for those who are in parks daily, with 26% strongly approving and 40% somewhat approving of management.
- Residents in Southeast Eugene most strongly approve of parks management (37%).
- Approval with a combined strongly and somewhat approve by area of the city is as follows:
  - Southeast Eugene 77%
  - Central City 69%
  - Southwest Eugene 68%
  - River Road/Santa Clara 65%
  - Willakenzie/Northeast Eugene 61%
  - Bethel/Danebo 57%

*"I have noticed a HUGE difference in the parks since just two years ago, HUGE! I'm so happy to see the efforts being put into all the above issues. We need safe, clean public spaces, bathrooms and libraries. These are things that make up communities. I absolutely appreciate everything the city and voters have valued and are putting action to those words and desires. 5 stars."*

## FEEDBACK FOR PARKS AND OPEN SPACE DIVISION

Many people wrote in feedback for Parks and Open Space, with many reiterating comments from above; however, the most common response was an expression of gratitude for the parks and what the division does.



## APPENDIX

### SURVEY QUESTIONS AND RESPONSES

#### Q1. Typically, how frequently do you visit a park in Eugene?

Answer Choices	Responses	
Daily	24%	276
A few times a week	35%	409
Weekly	22%	254
Monthly	8%	95
5 – 10 times a year	7%	80
Rarely	4%	52
Never	1%	6
<b>Answered</b>		<b>1,172</b>

#### Q2. In what activities do you participate at Eugene parks? (Select all that apply.)

Answer Choices	Responses	
Enjoy nature	79%	930
Use paved paths	69%	810
Use unpaved trails	55%	640
Exercise	53%	620
Walk/exercise my dog	47%	549
Play on structures and in open areas	23%	272
Attend an event, class or gathering	21%	249
Other (please specify)	18%	209
Volunteer	9%	102
Garden at community garden	8%	94
None of the above	1%	8
<b>Answered</b>		<b>1,172</b>

#### Q3. How important or unimportant are Eugene parks to your quality of life?

Answer Choices	Responses	
Extremely important	63%	735
Very important	27%	317
Moderately important	7%	85
Slightly important	2%	26
Not at all important	1%	9
<b>Answered</b>		<b>1,172</b>

**Q4. Is there an aspect of Eugene parks that you particularly enjoy? If yes, please describe.**

**Answered 789**

**Q5. What, if anything, prevents you from visiting Eugene parks? (Select all that apply.)**

Answer Choices	Responses	
People camping	44%	518
Concern about my personal safety at parks	33%	390
Lack of restrooms	19%	220
Lack of time	13%	149
Lack of parks near my house	7%	85
Lack of amenities, such as playground equipment	5%	56
Challenges/concerns about traveling to/from parks	5%	54
Unaware of park locations	3%	40
None	25%	292
Other (please specify)	20%	234
<b>Answered</b>	<b>1,172</b>	

**Q6. How, if at all, do restrooms affect your decision to visit parks? (Select all that apply.)**

Answer Choices	Responses	
Restrooms do not affect my decision to visit a park	54%	614
I will not go to a park if the restroom there feels unsafe	20%	224
I will only go to a park that has a restroom of some type	15%	173
I will not go to a park if the restroom there is not clean	15%	168
Other (please describe)	19%	220
<b>Answered</b>	<b>1,133</b>	

**Q7. How well-maintained do you feel Eugene parks and natural areas are?**

Answer Choices	Responses	
Extremely well-maintained	10%	120
Very well-maintained	51%	592
Moderately well-maintained	31%	367
Slightly well-maintained	5%	62
Not at all well-maintained	1%	17
Don't know	1%	14
<b>Answered</b>	<b>1,172</b>	

**Q8. What changes would help you feel parks are better maintained?**

**Answered 313**

**Q9. How clean do you feel Eugene parks and natural areas are?**

Answer Choices	Responses	
Extremely clean	6%	73
Very clean	47%	544
Moderately clean	37%	431
Slightly clean	7%	76
Not at all clean	2%	22
Don't know	1%	13
<b>Answered</b>		<b>1,159</b>

**Q10. How safe do you feel Eugene parks and natural areas are? (For example, lighting, equipment conditions, personal safety.)**

Answer Choices	Responses	
Extremely safe	6%	64
Very safe	37%	426
Moderately safe	44%	507
Slightly safe	9%	107
Not at all safe	3%	35
Don't know	2%	20
<b>Answered</b>		<b>1,159</b>

**Q11. What changes would make you feel more safe?**

**Answered 526**

**Q12. How has your sense of safety at parks and natural areas changed in the past year?**

Answer Choices	Responses	
No change	68%	786
I feel more safe	10%	114
I feel less safe	22%	255
<b>Answered</b>		<b>1,155</b>

**Q13. At the parks you go to, do you typically see any of these? (Select all that you see.)**

Answer Choices	Responses	
People camping	58%	446
Litter	52%	401
Dogs off leash	49%	381
Dog waste	44%	339
Graffiti	41%	317
Vandalism	31%	239
Evidence of drug use	31%	237
Inadequate lighting	13%	102
None	10%	75
Crime	6%	50
Unsafe equipment or structures conditions	4%	30
Other (please specify)	13%	99
<b>Answered</b>		<b>772</b>

**Q14. Why do you feel more safe? (Select all that apply.)**

Answer Choices	Responses	
Fewer people camping	80%	92
Less evidence of drug use	51%	59
Less litter	50%	58
Less vandalism	30%	35
Less graffiti	30%	34
Better lighting	29%	33
More safety patrols	17%	20
Improved condition of equipment or structures	17%	19
Less crime	17%	19
Other (please specify)	14%	16
<b>Answered</b>		<b>115</b>

**Q15. Why do you feel less safe? (Select all that apply.)**

Answer Choices	Responses	
People camping	83%	211
Behavior of people at the parks	78%	199
Evidence of drug use	70%	179
Lack of safety patrols	48%	123
Crime	46%	118
Litter	43%	110
Vandalism	42%	108
Dogs off leash	36%	91
Graffiti	28%	72
Poor lighting	16%	41
Declining condition of equipment or structures	14%	35
Other (please specify)	16%	41
<b>Answered</b>		<b>255</b>

**Q16. Have you ever reported a park safety or maintenance concern? One way to submit a concern is through the Park Watch page on the City of Eugene's website.**

Answer Choices	Responses	
Yes	30%	348
No	66%	761
Unsure	4%	41
<b>Answered</b>		<b>1,150</b>

**Q17. Was your concern handled promptly?**

Answer Choices	Responses	
Yes	43%	147
No	18%	63
Not Sure	37%	129
Feel free to describe if you wish		116
<b>Answered</b>		<b>339</b>

**Q18. What, if anything, would you like to see improved? (Select all that apply.)**

Answer Choices	Responses	
Less camping	57%	648
Restrooms	33%	377
Litter pick-up	31%	352
Garbage removal	29%	335
Other (please specify)	25%	286
Trails	23%	259
Dog waste clean-up	22%	254
Lighting	18%	201
Picnic shelters	12%	137
Signage	10%	115
Care of playground equipment	8%	93
Turf/grass care and mowing	8%	88
None	8%	87
Sports fields	4%	46
<b>Answered</b>		<b>1,137</b>

**Q19. In what kinds of parks, if any, do you see people camping? (Select all that apply.)**

Answer Choices	Responses	
My neighborhood park(s)	30%	332
Neighborhood park(s) not in my neighborhood	37%	411
Larger, community park(s)	44%	494
Natural areas or along waterways	81%	899
I do not see camping in parks	7%	78
Other (please describe)	9%	101
<b>Answered</b>		<b>1,111</b>

**Q20. Is there an aspect of people using public parks or open spaces to camp that is concerning to you? If yes, please describe.**

**Answered 821**

**Q21. Do you feel the services funded by parks levy funds are worth the additional expense?**

Answer Choices	Responses	
Completely worth the expense	60%	657
Mostly worth the expense	18%	200
Moderately worth the expense	8%	86
Slightly worth the expense	5%	53
Not worth the expense	4%	43
Don't know	5%	58
<b>Answered</b>		<b>1097</b>

**Q22. Please share why you feel this way.**

**Answered 724**



**Q23. What are your top 3 operating priorities for existing parks? (Select up to 3.)**

Answer Choices	Responses	
Ongoing park maintenance, such as removing litter and garbage, mowing, cleaning restrooms, etc.	64%	697
Cleaning up homeless encampments in public parks	54%	597
Maintaining hiking and biking trails	38%	421
Protecting wildlife habitat	35%	387
Improving park safety and security	32%	346
Restoring natural areas	31%	343
Repairing and improving park restrooms	18%	192
Other (please specify)	9%	98
Repairing lighting and irrigation systems	7%	77
<b>Answered</b>		<b>1,097</b>

**Q24. How important to you is funding parks for safety, accessibility, usability, and attractiveness?**

Answer Choices	Responses	
Extremely important	48%	524
Very important	35%	381
Moderately important	13%	141
Slightly important	4%	39
Not at all important	1%	12
<b>Answered</b>		<b>1,097</b>

**Q25. Do you approve or disapprove of how parks and open spaces are currently maintained for clean, safe, and well-operating parks?**

Answer Choices	Responses	
Strongly approve	28%	302
Somewhat approve	41%	447
Neither approve nor disapprove	15%	160
Somewhat disapprove	10%	111
Strongly disapprove	4%	44
Don't know	3%	33
<b>Answered</b>		<b>1,097</b>

**Q26. What, if anything, would you like to see improved in Eugene parks?**

**Answered 602**

**Q27. Do you have any feedback or comments about Eugene Parks and Open Space?**

**Answered 487**

**Q28. In what area do you live? (See map above.)**

Answer Choices	Responses	
Bethel/Danebo	8%	87
City Central	10%	111
River Road/Santa Clara	13%	135
Southeast Eugene	34%	367
Southwest Eugene	15%	157
Willakenzie/Northeast Eugene	16%	169
I don't live in any of these areas	5%	52
<b>Answered</b>		<b>1,078</b>

**Q29. In what areas do you visit parks? (Select all that apply.)**

Answer Choices	Responses	
Bethel-Danebo	28%	299
City Central	70%	759
River Road/Santa Clara	38%	413
Southeast Eugene	72%	772
Southwest Eugene	48%	517
Willakenzie/Northeast Eugene	49%	532
<b>Answered</b>		<b>1,078</b>

**Q30. Gender: How do you identify?**

Answer Choices	Responses	
Woman	54%	582
Man	36%	388
Non-binary	2%	20
Another gender identity	0%	0
Prefer not to answer	8%	88
<b>Answered</b>		<b>1,078</b>

**Q31. Which of these age brackets best fits you?**

Answer Choices	Responses	
18-25	2%	21
26-35	9%	97
36-45	17%	184
46-55	17%	178
56-65	20%	219
66+	35%	379
<b>Answered</b>		<b>1,078</b>

**Q32. Do children under the age of 18 live in your household?**

	Answer Choices	Responses	
No		75%	805
Yes		25%	273
<b>Answered</b>			<b>1,078</b>

**Q33. Which age range(s) of children live in your household? (Select all that apply.)**

	Answer Choices	Responses	
0-5		40%	106
6-11		45%	120
12-18		44%	116
<b>Answered</b>			<b>265</b>

**Q34. Race/ethnic identity (Select all that apply.)**

	Answer Choices	Responses	
African American/Black		1%	11
Asian American		2%	19
American Indian/Alaska native		2%	21
Hispanic/Latinx		4%	43
White/Caucasian		82%	881
Prefer not to answer		14%	151
Other (please specify)		2%	23
<b>Answered</b>			<b>1,077</b>

**Q35. Would you like to receive the Parks and Open Space Monthly Newsletter?**

	Answer Choices	Responses	
No		50%	472
Yes. Please enter your email address:		50%	478
<b>Answered</b>			<b>950</b>

**Q36. Yes! Enter me in the drawing.**

	Answer Choices	Responses	
Your name:		100%	568
Your email address:		99%	563
<b>Answered</b>			<b>570</b>